About this release

This document contains important information about the current release. We recommend that you read the whole document.

We do not support the automatic upgrade of a pre-release software version. To upgrade to a production release of the software, contact the McAfee® Beta Team at beta7@mcafee.com for the upgrade process.

New features for 10.0.0

Analysts can now use new HTML5 dashboard views to investigate and respond to threats, and easily convert existing Flash views into HTML5 views.

Dashboard views are based on HTML5; configuration settings remain in Flash. For the best dashboard experience, use Chrome 48 or later. Supported browsers include Firefox 48 and Internet Explorer 11.

The new dashboard experience also includes:

- Right-click menus that guide you to intuitive next steps.
- Sizable and dynamic table columns that improve data visibility.
• Scroll-ability through data from a single page.
• Ability to hunt for and validate threats across multiple tabs, while still retaining the original historical context on a separate tab.
• Interactive widgets that allow you to drill down into query data.
• Real-time search results that offer autocomplete suggestions as you build the query.
• Visibility to triggered alarms, system notifications, and open cases directly from the dashboard.

Archival on redundant ESM
Previously, you could not archive data on a redundant ESM. In 10.0, if you need to archive the events, flows, and logs on a redundant ESM, set up archiving on that ESM. Once this redundant ESM is added to the primary, it archives the same data as the primary.

Deprecated functionality
For a list of deprecated functionality, see the McAfee KnowledgeBase article: KB87062.

Known and resolved issues
For a list of known issues in 10.0.0, see this McAfee KnowledgeBase article: KB88184.

Instructions for upgrading
Upgrading to this release requires preparation and an understanding of how the upgrade process works.
Read the upgrade instructions in the McAfee Enterprise Security Manager Installation Guide (PD26817), on the Knowledge Center.

Before you can upgrade to the 10.0.0 release:
• Verify that your current ESM version is 9.6.0 (or later).
  
  You can only upgrade to 10.0.0 from 9.6.x.

  • Disable the database archival option (System Properties | Database | Archival) to avoid potential conflicts with inactive partition archives.
    
    After you complete the 10.0.0 upgrade, you can re-enable the database archival option.

• Remove Nitro IPS devices from the McAfee ESM System Tree.
  
  You cannot upgrade to 10.0.0 with a deprecated Nitro IPS device.
Find product documentation

On the ServicePortal, you can find information about a released product, including product documentation, technical articles, and more.

Task
1. Go to the ServicePortal at https://support.mcafee.com and click the Knowledge Center tab.
2. In the Knowledge Base pane under Content Source, click Product Documentation.
3. Select a product and version, then click Search to display a list of documents.

Tasks
- Use ESM Help on page 4
  Have questions about how to use ESM? Use the online Help as your context-sensitive information source, where you find conceptual information, reference materials, and step-by-step instructions on how to use ESM.
- Frequently asked questions on page 4
  Here are answers to frequently asked questions.

Find localized information

We provide localized (translated) McAfee ESM release notes, Help, product guide, and installation guide for:
- Chinese, Simplified
- Chinese, Traditional
- English
- French
- German
- Japanese
- Korean
- Portuguese, Brazilian
- Spanish

Access localized online Help

Changing the language setting in ESM automatically changes the language used in the online Help.
1. Log on to ESM.
2. On the system navigation pane of the ESM console, select Options.
3. Select a language, then click OK.
4. Click the Help icon in the upper right corner of the ESM windows or select the Help menu. The Help displays in the language you selected.

If the Help appears in English only, localized Help is not yet available. A future update installs localized Help.
Find localized product documentation on the Knowledge Center

1 Visit the Knowledge Center.

2 Search for localized product documentation using the following parameters:
   • Search terms — product guide, installation guide, or release notes
   • Product — SIEM Enterprise Security Manager
   • Version — Choose a release version

3 In the search results, click the relevant document title.

4 On the page with the PDF icon, scroll down until you see language links on the right side. Click the relevant language.

5 To open the localized version of the product document, click the PDF link.

Use ESM Help

Have questions about how to use ESM? Use the online Help as your context-sensitive information source, where you find conceptual information, reference materials, and step-by-step instructions on how to use ESM.

Task

1 To open ESM Help, do one of the following:
   • Select the menu option Help | Help Contents.
   • Click the question mark in the upper right of ESM screens to find context-sensitive Help specific to that screen.

2 From the Help window:
   • Use the Search field to find any word in the Help. Results appear below the Search field. Click the relevant link to display the Help topic in the pane on the right.
   • Use the Contents tab (table of contents) to view a sequential list of topics in the Help.
   • Use the Index to find a specific term in the Help. Keywords are organized alphabetically so you can scroll through the list until you find the keyword you want. Click the keyword to display that Help topic.
   • Print the current Help topic (without scroll bars) by clicking the printer icon in the upper right of the Help topic.
   • Find links to related Help topics by scrolling to the bottom of the Help topic.

Frequently asked questions

Here are answers to frequently asked questions.

Where can I find ESM information in other languages?

We localize the ESM release notes, Help, product guide, and installation guide. Find localized information on page 3

Where can I learn more about McAfee ESM?

• Use ESM Help on page 4
• Visit the Knowledge Center
- Visit the Expert Center
- Watch McAfee ESM videos

**Which SIEM devices are supported?**

Visit the McAfee ESM website

**How do I configure specific data sources?**

Find current data source configuration guides on the Knowledge Center

**How do I learn about changes and additions to data sources, custom types, rules, and content packs?**

- Log on to the Knowledge Center and subscribe to the KB75608 article. You will receive notifications when the article is changed.
- For information about content packs, read the KB article on the Knowledge Center.