Release Notes
Hotfix 1262936

McAfee VirusScan Enterprise 8.8.0
For use with VirusScan Enterprise Patch 12
For use with ePolicy Orchestrator

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About this release
This document contains important information about the current release. We recommend that you read the whole document.

Release build – 8.8.0.2024.18
Package date – December 21, 2018

This release was developed for use with:
- McAfee® VirusScan Enterprise® 8.8 Patch 12(build 2024)

Rating – Mandatory

<table>
<thead>
<tr>
<th>Mandatory</th>
<th>Critical</th>
<th>High Priority</th>
<th>Recommended</th>
</tr>
</thead>
</table>
| • Required for all environments.  
• Failure to apply a mandatory update might result in severe business impact.  
• You must apply these updates to maintain a viable and supported product |
Resolved issues

The current release of the product resolves these issues. For a list of issues fixed in earlier releases, see the release notes for the specific release.

<table>
<thead>
<tr>
<th>Reference</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>1260246</td>
<td>The Citrix server no longer crashes after the launch of a third-party application.</td>
</tr>
<tr>
<td>1262936, 1264648</td>
<td>This release resolves a memory leak that occurred after installation of VirusScan Enterprise 8.8 Patch12.</td>
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</tbody>
</table>

Installation information

Use these instructions to install the VirusScan Enterprise 8.8.0 hotfix.

For information about installing or upgrading VirusScan Enterprise software, see the *McAfee VirusScan Enterprise Installation Guide*.

Requirements

Make sure that your system meets these requirements before installing the software.

- DAT version 879x or later is installed.
- VirusScan Enterprise® 8.8 Patch 12 (build 2024) should be installed.

Install the software

You must have installation rights to install the release directly to a system. Use McAfee ePO to deploy this release to managed systems.

Task

To install locally on a client system:

1. Extract the hotfix files to a temporary folder on your system.
2. Double-click the `VSE88HF1262936.exe` file in the temporary folder in Step 1.
3. Follow the installation wizard instructions.

Task

To install using McAfee ePO:

1. Open the Check In Package wizard.
   a. Select Menu → Software → Master Repository
   b. Click Check In Package
2. Select the package type, then browse to and select the `VSE88HF1262936.zip` file.

To receive the update, client systems must use the McAfee ePO where the package is checked in. Clients receive the package at the next update task.
**Verify installation**

Always restart the client system before validating that the installation is successful.

To verify that the product is installed successfully, check any of the following items:

- After the McAfee Agent collects property information, check the client system details in McAfee ePO. Include the Fixes version as part of VirusScan Enterprise.
- On the client system, search for registry key entry **Hotfix_1262936** in the HKey_Local_Machine\Software\McAfee\DesktopProtection tree.
- On 64-bit systems, registry key entry **Hotfix_1262936** is located under the HKey_Local_Machine\Software\Wow6432Node\McAfee\DesktopProtection tree.

  **Note:** Releases aren't displayed or don't report installed if an error occurred during installation, or if a file isn't installed correctly.

- Hotfix installation logs are located at %temp%\McAfeeLogs\. This path depends on who launched the installation and are updated with every installation attempt. Here is the log name: VSE88HF1262936.log.

**Remove installation files**

Uninstall VirusScan Enterprise to remove hotfix files. Restart the system before re-installing VirusScan Enterprise.

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**Additional information**

**Important**

The attached files are provided as is, and with no warranty either expressed or implied as to their suitability for any particular use or purpose. McAfee assumes no liability for damages incurred either directly or indirectly as a result of the use of these files, including but not limited to the loss or damage of data or systems, loss of business or revenue, or incidental damages arising from their use. Hotfix files should be applied only on the advice of Technical Support, and only when you are actually experiencing the issue being addressed by the hotfix. Hotfix files should not be proactively applied in order to prevent potential product issues. You are responsible for reading and following all instructions for preparation, configuration, and installation of hotfix files. Hotfix files are not a substitute or replacement for product Service Packs, which may be released by McAfee. It is a violation of your software license agreement to distribute or share these files with any other person or entity without written permission from McAfee. Further, posting of McAfee hotfix files to publicly available Internet sites is prohibited. McAfee reserves the right to refuse distribution of hotfix files to any company or person guilty of unlawful distribution of McAfee software products. Questions or issues with McAfee hotfix files should be directed to Technical Support.

**Getting product information by email**

The Support Notification Service (SNS) delivers valuable product news, alerts, and best practices to help you increase the functionality and protection capabilities of your McAfee products.

To receive SNS email notices, go to the SNS Subscription Center at [https://sns.secure.mcafee.com/signup_login](https://sns.secure.mcafee.com/signup_login) to register and select your product information options.

**Find product documentation**

On the ServicePortal, you can find information about a released product, including product documentation, technical articles, and more.

**Task**

1. Go to the ServicePortal at [http://support.mcafee.com](http://support.mcafee.com) and click the Knowledge Center tab.

2. In the Knowledge Base pane under Content Source, click Product Documentation.

3. Select a product and version, then click Search to display a list of documents.